

# Abraham Bogere

[www.abogere.com](http://www.abogere.com) 850.899.7576 [abebogere@gmail.com](mailto:abebogere@gmail.com)

## Profile

Dynamic UX researcher with 5+ years of relevant experience focusing on using a mix of methods such as Qualitative and Quantitative. Lead projects that used: Ethnographic studies, Rapid Iterative Testing, Comparative testing, Prototype Testing and Card-Sorting methods to solve customer experience issues. My military experience has led me to gain strong written and verbal skills, while working in a fast-paced environment.

## Experience

### Research Consultant Intern

*HireWisdom, Remote, July 2020 – Present*

- Generate ideas and led planning for research publications relating to: Design, Research, Culture, Futurism and Anthropology
- Participated in a panel regarding Diversity in the workplace for the *Design The Future* conference

### Personal Shopper

*Instacart/Shipt Inc, Panama City, FL, Mar 2020 – Present*

- Provided a personalized shopping experience for clients by choosing the appropriate items, maintaining time management, communicating and following safety protocols
- Completed over 700+ on-time shops with a perfect rating

### Recreational Facility Assistant

*The Ohio State University, Columbus, OH, May 2019 – Jan 2020*

- Provided top-notch customer experiences to patrons utilizing the recreational facility
- Set up activity areas for internal & external groups such as students and alumni in the recreational facility
- Collected data on the amount of patrons utilizing the recreational center, so appropriate analysis of data could enable utilization, service provisioning, resource planning and investments

### Research Assistant

*The Ohio State University, Columbus, OH, Jan 2019 – Apr 2019*

- Collected 100+ hours of quantitative and qualitative data in a lab based study investigating the cognitive and emotional effects of a user interface
- Coordinated and monitored participants behaviors in moderated studies then documented my findings to assist with data analysis

### Aerospace Ground Equipment

*United States Air Force, Hampton, VA Dec 2008 - Oct 2018*

- Responsible for research, testing and implementing ground equipment for mission critical systems on support aircraft in a fast-paced collaborative environment
- Completed 3k+ dispatches on the flight line to support training and deployment situations to aid in mission effectiveness
- Inspected \$26M+ worth of equipment for service and routine maintenance with a 100% quality assurance pass rate
- Lead hands-on training, mentorship and feedback to 600+ new students annually in technical training school
- Reviewed, researched and developed lesson plans, study guides, PowerPoints and tests for the course

## Education

### Bachelors in Communication

*The Ohio State University, Columbus, OH, Jan 2015 – Dec 2019*

### Associates in Applied Sciences

*Community College of the Air Force, Hampton, VA, Jan 2010 - Dec 2011*